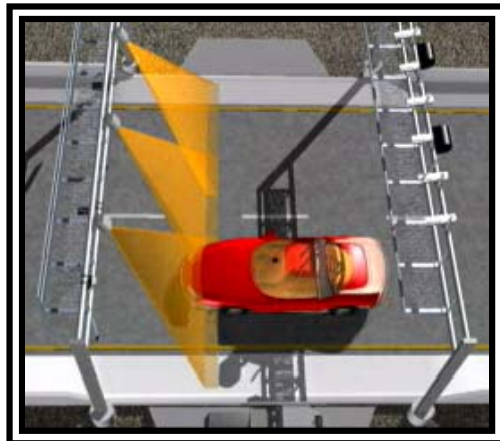


Uniform Approach for Electronic Toll Collection and Violation Enforcement

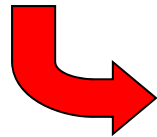




Interoperability Challenge

Interoperability Challenge

All-Electronic Open Road Tolling



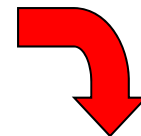
More ETC Transactions

Interoperability Challenge

All-Electronic Open Road Tolling



More ETC Transactions



More Active Violation Enforcement Systems

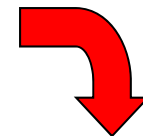
With the advent of All-Electronic Toll Collection and Open Road Tolling, there is a potential for higher levels of violations than with barrier style cash collection – and a higher volume of errors.

Interoperability Challenge

All-Electronic Open Road Tolling



More ETC Transactions



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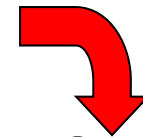
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Interoperability Challenge

All-Electronic Open Road Tolling




More ETC Transactions



More Active Violation Enforcement Systems

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- More Violations**
 - More I-Tolls**
 - More Errors (human, system, customers, other)**
- 
- Higher Operating Costs - Lower Revenue**
 - Clogged Court Calendars**
 - Increased Driver's License Suspensions**
 - Negative Publicity**

Interoperability Challenge

Goals

- ❑ To reduce the number of errors, citations and court actions resulting in driver's license suspensions

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- ❑ To preserve the flexibility for each agency to have different toll rates, fees structures and business rules based on their unique customer mix
- ❑ To reduce the cost and increase the revenue related to toll collection and VES activities

Interoperability Challenge

Solutions

- **Work with DHSMV to correct address discrepancies between the license tag registration and driver's license databases**

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 - ❑ Agency Toll Violation Notice with Vehicle Registration Hold
 - ❑ Customer Service-Based Dispute Resolution
 - ❑ Agency or Independent Hearings to Resolve Violations

